PARKER POLICE DEPARTMENT
2018 ANNUAL REPORT
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The Parker Police Department is a full-service, suburban Police Department organized into four divisions: Investigations, Patrol, Professional Standards and Support Services. The Department has 76 commissioned officers, as well as 48 full-time or part-time non-commissioned personnel.

David King, Chief of Police

The philosophy of the Parker Police Department is to build partnerships with the community. We operate under the community policing/problem-solving approach. This method involves citizens taking a proactive role in working with the Police Department and other agencies to protect our community and make our neighborhoods safer and healthier. This approach to law enforcement recognizes the resource limitations in the criminal justice system and addresses issues by taking the following actions:

• The Department works with the community using all available resources to address problems.
• More emphasis is put on preventative methods to eliminate problems before they occur.
• Better communication is established between the community and police by meeting frequently.
• Each of us accepts our part of the responsibility to make positive changes instead of pointing blame.
• Continually offering training opportunities to members of the community.
The mission of the Parker Police Department is to provide community service that is specifically designed to maximize public safety, customer satisfaction and the quality of life for citizens who live, work and visit Parker. Members of the Department will accomplish their mission through problem-solving partnerships with community members and groups.

The Parker Police Department strives to adhere to the highest standards and reflect the diversity of its community members. The people of our community and members of the Police Department must be united in their commitment to addressing crime, violence and quality of life issues by engaging one another in problem solving partnerships. Recognizing that integrity is the foundation of our profession, we endeavor to preserve and protect the public trust placed in us by adhering to the highest standards of honesty and ethical practice.
2018 ACCOMPLISHMENTS

- Installed streamlined mobile video solution in patrol cars reducing staff research time and on-site storage
- Acquired in house cell phone downloading tools for patrol and investigations so citizens can get their phones back faster
- Launched Serving Parker and Beyond to help family members of PPD that have been commissioned with the military
- Upgraded tactical and personal protective equipment for police officers to include; gasmasks, thermal units, rifle plate carriers and tactical safety eyewear
- Hosted the Crime Prevention and Safety Training Series-A week long series of eight classes focused on resident safety
- Completed the One Mind Pledge certifying that 100% of our Officers completed Crisis Intervention Training
- Finalized contract negotiations and planned for January, 2019, implementation of new Records Management System
- Enhanced our capabilities in traffic accident reconstruction through computer analysis of vehicle crash data recorders
- Added more vehicle-mounted radar units to the patrol cars.
- Established a permanent prescription drug drop-off collection box at the PD
- Launched a Citizen’s Academy Alumni Group
- Continued to maximize our community outreach through comprehensive communication strategies, engaging 2-way communication, PSAs, recruitment video and social media conversations
- Our Facebook posts were seen more than 7 million times and our social media posts totalled more than 10 millions views
- Commander La Velle graduated from the FBI National Academy. He was the fifth member of the PPD to attend
- Hosted events like Family Night Out to increase opportunities for Officers and their families to gather
• Launch a Teen Police Academy to educate Parker Teens about our department
• Launch Parent Safety Academy with classes focused on how parents can keep their children safe in a constantly evolving world
• Launch a Parker Public Safety Youth Council
• Add additional vehicle-mounted radar units to patrol cars
• Launch a Pages with Police program where officers go to elementary schools and read to kids to promote literacy and build a positive relationship with law enforcement officers
• Provide emergency management training opportunities to staff and the public that will incorporate tabletop exercises
• Promote progressive changes in the law enforcement industry by completing the Washington State University Implicit Bias Training study and University of Colorado at Denver Body Worn Camera study for the betterment of our industry
• Host FBI-LEEDA training courses to train PPD employees & local law enforcement employee
• Launch a new mobile application that will provide enhanced engagement and transparency beyond the current mobile application vendor
• Conclude staff training and go live with new Records Management System
• Move Computer Aided Dispatch System to new servers to better integrate with new Records Management System in a more secure and integrated environment
• Attain CALEA Law Enforcement and Communications Re-Accreditation
• Launch Parker VISION (Video Improving Safety in our Neighborhoods) program where residents would inform and share home recorded video of crime that has occurred in their area with the police department
• Enhance communication with Parker teens through various programs and research which social media platform will best target them and allow us to better serve them
Each year, the Parker Police Department prepares an annual budget designed to detail the specific operations, projects and goals of the Department. In accordance with a Town of Parker ordinance, the budget is reviewed by Town Council and formally adopted. In 2017, the Town of Parker switched from an annual budget process to a biennial budget.

### Expenditures by Function

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Police Administration</td>
<td>$2,982,903</td>
<td>$3,458,144</td>
<td>$3,959,452</td>
<td>$3,887,338</td>
<td>$3,888,041</td>
<td>$4,553,408</td>
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<td>Investigations</td>
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<td>1,661,927</td>
<td>1,578,571</td>
<td>1,652,830</td>
<td>1,587,230</td>
<td>1,666,120</td>
<td>1%</td>
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<td>Patrol</td>
<td>5,587,517</td>
<td>6,706,478</td>
<td>6,767,862</td>
<td>6,972,554</td>
<td>6,731,904</td>
<td>7,023,179</td>
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<tr>
<td>Records</td>
<td>585,151</td>
<td>682,590</td>
<td>894,153</td>
<td>2,425,790</td>
<td>2,377,490</td>
<td>505,295</td>
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<tr>
<td>Police Communications</td>
<td>1,396,840</td>
<td>1,770,445</td>
<td>1,739,030</td>
<td>1,696,274</td>
<td>1,592,002</td>
<td>1,689,444</td>
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<tr>
<td>Property and Evidence</td>
<td>-</td>
<td>-</td>
<td>334,314</td>
<td>577,329</td>
<td>460,995</td>
<td>470,019</td>
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<tr>
<td>Emergency Management</td>
<td>77,279</td>
<td>90,720</td>
<td>20,256</td>
<td>86,400</td>
<td>64,580</td>
<td>84,314</td>
<td>2%</td>
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<tr>
<td>Community Services</td>
<td>175,803</td>
<td>146,045</td>
<td>209,822</td>
<td>266,805</td>
<td>245,030</td>
<td>256,878</td>
<td>10%</td>
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<tr>
<td>Police Station</td>
<td>536,676</td>
<td>662,097</td>
<td>622,055</td>
<td>733,125</td>
<td>742,325</td>
<td>558,973</td>
<td>1%</td>
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<tr>
<td><strong>Total Expenditures by Function</strong></td>
<td><strong>$12,934,771</strong></td>
<td><strong>$15,178,446</strong></td>
<td><strong>$16,125,515</strong></td>
<td><strong>$18,208,465</strong></td>
<td><strong>$17,720,197</strong></td>
<td><strong>$16,897,628</strong></td>
<td><strong>7%</strong></td>
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### Expenditures by Category

<table>
<thead>
<tr>
<th>Category</th>
<th>2015 Actual</th>
<th>2016 Actual</th>
<th>2017 Actual</th>
<th>2018 Actual</th>
<th>2019 Actual</th>
<th>Compound Annual Growth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salary and Benefits</td>
<td>9,067,653</td>
<td>10,218,546</td>
<td>11,058,373</td>
<td>11,810,759</td>
<td>11,508,094</td>
<td>12,274,356</td>
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<tr>
<td>Supplies</td>
<td>334,956</td>
<td>559,022</td>
<td>636,067</td>
<td>409,134</td>
<td>385,511</td>
<td>417,500</td>
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<tr>
<td>Purchased Services</td>
<td>603,318</td>
<td>739,122</td>
<td>765,690</td>
<td>713,020</td>
<td>675,585</td>
<td>730,160</td>
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<td>Internal Services</td>
<td>2,090,393</td>
<td>2,662,594</td>
<td>2,938,438</td>
<td>2,881,527</td>
<td>2,831,527</td>
<td>3,119,927</td>
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<tr>
<td>Utilities/Insurance</td>
<td>284,768</td>
<td>288,839</td>
<td>287,118</td>
<td>305,100</td>
<td>313,300</td>
<td>314,775</td>
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<td>Capital Outlay</td>
<td>532,641</td>
<td>688,210</td>
<td>416,869</td>
<td>2,125,025</td>
<td>1,939,025</td>
<td>17,000</td>
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<tr>
<td>Other</td>
<td>21,042</td>
<td>22,113</td>
<td>22,960</td>
<td>23,900</td>
<td>23,155</td>
<td>23,900</td>
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<tr>
<td><strong>Total Expenditures by Category</strong></td>
<td><strong>$12,934,771</strong></td>
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</tr>
</tbody>
</table>

### Sources of Funding

<table>
<thead>
<tr>
<th>Source of Funding</th>
<th>2015 Actual</th>
<th>2016 Actual</th>
<th>2017 Actual</th>
<th>2018 Actual</th>
<th>2019 Actual</th>
<th>Compound Annual Growth</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges for Services</td>
<td>$64,989</td>
<td>$65,603</td>
<td>$76,221</td>
<td>$72,332</td>
<td>$63,250</td>
<td>$62,500</td>
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<td>Grants</td>
<td>270,014</td>
<td>203,996</td>
<td>107,693</td>
<td>148,468</td>
<td>29,700</td>
<td>72,000</td>
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<tr>
<td>Contributions</td>
<td>8,191</td>
<td>4,918</td>
<td>2,032</td>
<td>-</td>
<td>1,050</td>
<td>-</td>
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<tr>
<td>Intergovernmental</td>
<td>883,109</td>
<td>1,059,930</td>
<td>1,032,684</td>
<td>963,180</td>
<td>950,066</td>
<td>1,229,867</td>
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<td>General Fund</td>
<td>11,708,468</td>
<td>13,843,908</td>
<td>14,906,885</td>
<td>17,084,485</td>
<td>16,682,131</td>
<td>15,533,261</td>
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<tr>
<td><strong>Total Sources of Funding</strong></td>
<td><strong>$12,934,771</strong></td>
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</table>

### Explanation of Significant Budget Variances

**Administration**
- Changes to the Technology Management allocation methodology resulted in a higher level of Internal Service charges.

**Records**
- The decrease in Records and also Capital Outlay is related to the completion of the records management system.

**Police Station**
- The decrease in Police Station and Capital Outlay is due to a decrease in the number and dollar value of the capital improvements to the Police Department Headquarters building.
The Parker Police Department has 124 Employees. There are 76 authorized sworn Officer positions including the Chief of Police, Deputy Chief, six Commanders and ten Sergeants. There are 48 non-sworn positions, four of those are part time.
COMMUNITY OUTREACH PROGRAMS

- 911 Outreach and Education
- Active Shooter Response Training
- Adult and Child CPR/ First Aid Class
- Alcohol Service Industry Training
- Apartment/HOA Manager Partnership
- Be Ready Disaster Training
- Bicycle Safety Awareness
- Carriage Parade
- Car Seat Inspections
- Citizen's Police Academy
- Civic Academy
- Coffee with a Cop
- Cops and Bobbers
- Cram the Cruiser Food Drive
- Crime Prevention Through Environmental Design Training
- Rotary Presentation Series
- School Career Fairs
- Scout Nights
- Senior Safety Talks
- Serving Parker and Beyond
- Shop with a Cop
- Special Olympics Programs
- St. Baldrick’s Foundation Events
- Stop the Bleed Class
- Teen Driver Awareness
- Town Hall 3rd Grade Government Visit
- TRACKit Building Permit Reviews
- Trunk or Treat
- Weather Spotter Program
- Youth Education and Safety in Schools

- CSI Community Presentations
- Dispatch Sit Alongs
- Library Read with an Officer Story Time
- ID Theft/ Fraud Prevention Training
- Internet Safety Class for Parents
- Legend High School Edge Program
- Legend H. S. Unified Basketball Game
- Mayor’s Tree Lighting
- National Night Out
- National Police Week
- National Telecommunicators Week
- National Western Stock Show Parade
- Parker Task Force Voucher Mgmt.
- Permanent Medication Collection Box
- Police Explorers
- Rape Aggression Defense Programs
- Ride Alongs
Citizen’s Police Academy

The Citizen’s Police Academy is an opportunity for residents to learn about the many facets of the Parker Police Department. In 2018, more than 70 individuals graduated from the Citizen’s Police Academy.

In an effort to meet the high demand for this successful class, we increased class size from 35 to 40. This was done after adding a second academy annually in 2017.

National Night Out

The Parker Police Department participated in National Night Out in August. The event was moved to the traditional model where residents hosted block parties that were visited by members of the Parker Police Department. We moved to this model to help strengthen neighborhoods with the long term goal of reducing crime. National Night Out now involves more than 37 million people across the United States.

Coffee with a Cop

Coffee with a Cop is an opportunity for officers and community members to come together in an informal, neutral space to discuss community issues, build relationships and enjoy a cup of coffee.

In 2018, Coffee with a Cop events were held at Dunkin Donuts, Kneaders, McDonalds and a holiday themed event at the Police Department.

Scout Nights

The Parker Police Department hosted 300 Parker area Boy Scouts and Girls Scouts in our annual Scout Night events. These nights are designed to satisfy badge requirements for scouts.

Traffic Safety, Forensics, General Crime Prevention, an Officer Meet and Greet, Bike Safety and Fingerprint and Evidence were topics covered by Parker Police staff.
The Investigations Division is comprised of eight Detectives who started their law enforcement careers as uniformed Patrol Officers and were assigned to Investigations based upon their knowledge, experience, and investigative ability.

**Responsibilities**

The Investigations Division is responsible for:

- Identifying, locating, interviewing, and arresting criminal suspects
- Locating and interviewing victims and witnesses
- Locating, identifying, and preserving physical evidence
- Presenting criminal cases to the District Attorney's Office for prosecution
- Recovering stolen property
Crime Analysis

The Crime Analyst supports the operational elements and the administration of the Police Department by collecting, analyzing, and disseminating crime information.

Impact Unit

The primary mission of this unit is to target and apprehend those individuals who are committing criminal offenses within Douglas County.

Internet Crimes Against Children

The Internet Crimes Against Children Detective investigates internet-related crimes against children.

![Graph showing efficiency and number of cases cleared per detective per work day]

- Chart labels:
  - Efficiency: Number of cases cleared per detective per work day
  - Clearance Rate: % of cases forwarded to investigations that are cleared

- Data points:
  - Year 2014: 0.65 Efficiency, 55.28% Clearance Rate
  - Year 2015: 0.54 Efficiency, 67.98% Clearance Rate
  - Year 2016: 0.49 Efficiency, 61.93% Clearance Rate
  - Year 2017: 0.39 Efficiency, 57.78% Clearance Rate
  - Year 2018: 0.32 Efficiency, 52.36% Clearance Rate
Recruiting

The Police Department places high value on the training of our commissioned officers and civilian employees to maintain a superior level of competency in serving the residents of the Town of Parker.

Recruiting POST certified candidates and sponsoring individuals in the academy are the two methods used to fill vacancies in the agencies.

POST certified recruitment requires the applicant be already certified or currently in an academy obtaining their certification and that they will obtain it by the time testing ends. Sponsorship recruitment is for any applicants interested in working for the Police Department as an Officer where the Department will pay for the academy, a salary through the academy, and any equipment needed.

Traffic Accidents

In 2018, there were a total of 1,089 traffic accidents in the Town of Parker, a decrease of 2.2% from 2017. In 2018, 54% of traffic accidents occurred near, at or in an intersection.

Community Services

Community Services is responsible for the education and enforcement of the Town of Parker Municipal Codes. Community Services works in conjunction with the Police Department in the community policing philosophy. Community Services works on addressing trash, disabled/abandoned vehicles, graffiti and other neighborhood concerns. Addressing these concerns assist in the overall quality of life for those who live, work, and visit the Town of Parker.

Community Services is also responsible for the education and enforcement of animal care and control, parking enforcement, traffic control, and other specific calls for service to assist the Patrol Division. Community Services is currently staffed by two Community Service Officers.
PROFESSIONAL STANDARDS

The Office of Professional Standards oversees the functions of Accreditation, Internal Affairs, Public Information, Community Outreach, Background Investigations and Policy Development. This Division is vital to the overall operations of the Department.

Accreditations

Why CALEA?
The CALEA Accreditation process is a proven modern management model; once implemented, it presents the Chief of Police, on a continuing basis, with a blueprint that promotes the efficient use of resources and improves service delivery – regardless of size, geographic location, or functional responsibilities of the department. This ensures the Department has the most up-to-date best practices in police department policies, procedures and trainings – recognizing professional excellence. For each one of these accreditations, the Parker Police Department must maintain compliance with applicable standards, keep proofs of compliance and live by the letter and spirit of those standards; then go through the process for maintaining accreditation annually.

CALEA Advanced Law Enforcement Accreditation
The CALEA accreditation program’s goal is to improve the delivery of public safety services by: maintaining the body of standards developed by public safety practitioners that cover a wide range of up-to-date public safety initiatives, establishes and administers an accreditation process, and recognizes professional excellence. In December 2018, the Department went through its second re-accreditation. The Department will be awarded Accreditation with Excellence in May 2019 for achieving 100% policy compliance.

Communications Accreditation (CALEA Public Safety Communications)
The CALEA Public Safety Communication Accreditation Program provides the Communication Center with a process to systematically review and assess their operations and procedures. This process has accomplished a well-thought-out set of written directives, a preparedness program so the Communications Center will be ready to address natural or man-made unusual occurrences, improve upon the relationship with the community it serves, all while strengthening the Police Department’s accountability within the agency and the community. In December of 2018, the Department’s Communication Division successfully complied with 204 mandatory standards, along with 41 of the 45 optional standards. The Communications Division will be awarded with a certificate for Public Safety Communications Accreditation in May of 2019.

Property and Evidence Room Accreditation
The Property and Evidence Section achieved re-accreditation through the International Association for Property and Evidence (IAPE) in March of 2017. The IAPE accreditation reviews the standards, documentation, procedures and actions related to industry best practices.
Internal Affairs

The Internal Affairs Section ensures that each complaint, handled at either the division level or through an Internal Affairs investigation, receives the same treatment and quality of investigation.

The Department received a total of 13 Internal Affairs complaints in 2018. Of these, nine were internal complaints initiated by the Parker Police Department or one of its members. The remaining four were considered external complaints initiated by citizens. Not all complaints against members are investigated by the Internal Affairs Section. Minor complaints are handled through a member’s immediate supervisor.

The information contained in this document represents complaints that were forwarded to Internal Affairs for extended investigation.

<table>
<thead>
<tr>
<th>Internal Complaints</th>
<th>9</th>
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<tbody>
<tr>
<td>Partially Sustained</td>
<td>4</td>
</tr>
<tr>
<td>Inactivated</td>
<td>2</td>
</tr>
<tr>
<td>Sustained</td>
<td>2</td>
</tr>
<tr>
<td>Unfounded</td>
<td>1</td>
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</table>

<table>
<thead>
<tr>
<th>External Complaints</th>
<th>4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unfounded</td>
<td>3</td>
</tr>
<tr>
<td>Sustained</td>
<td>1</td>
</tr>
</tbody>
</table>

**Exonerated**
A finding which indicates that the alleged act(s) did occur, but that the act(s) was/were justified, lawful and/or proper.

**Inactivated**
The Department member left the organization before the investigation was complete.

**Partially Sustained**
A finding which indicates that the complainant made more than one allegation of misconduct against the Department member, and that the investigation determined at least one of the allegations was sustained.

**Sustained**
A finding which indicates that there is sufficient credible evidence to prove the allegations made in a complaint of misconduct and that the Department member did not follow the policy and procedure guidelines.

**Unfounded**
A finding which indicates that the alleged act(s) did not occur or did not involve a Department member.
In August of 2016, the Parker Police Department launched its first mobile app. In 2019, we are upgrading to MobilePD as our mobile app provider. Using a mobile app increases the accessibility and communication with the police department for Parker residents. Our new smartphone app will allow users to submit crime tips, ask a question, give feedback or read the latest PD news on their smartphone. In addition, users will find many other useful public safety tools aggregated on the app; crime maps, sex offender information, information on missing children and much more. We also have the ability to send push notifications to app users. The new app will allow users to customize the amount of information they would like to receive in push notifications. This will keep more people tuned in to our channel and increase communication. We anticipate Mobile PD will be active at the end of 2019 or beginning of 2020.

Public Information

The Town desires to work in partnership with the media; and establish and maintain positive and professional relationships with reporters and news organizations by providing consistent, timely and accurate information and by promptly responding to information requests.

Social Media

The department launched its Facebook page in 2012 to enhance communication with Parker residents. In 2018, Facebook likes grew 19% to 19,444. Through Facebook, we have identified suspects, helped find missing children, reunited lost pets with their owners, published public service announcements and advertised upcoming classes. Facebook allows us to highlight our community involvement and many services. Our Facebook posts were seen 7.2 million times in 2018.

Twitter was first used by the department in 2012. On Twitter, messages are shorter, 280 characters, and are usually timely. It is the best social media tool for the Parker Police Department to notify people about urgent messages. Road closures, suspect information, emergency weather notifications and press releases are disseminated via this social media tool. In 2018, our Tweets were seen more than 2.4 million times.

In September of 2015, the Parker Police Department joined NextDoor. NextDoor is designed to bring neighborhoods and communities together. The ability to specifically target neighborhoods for messaging allows us to send relevant messages to those affected. Urgent public safety messages, weekly crime reports and reuniting lost pets with their owners are the most common reasons we use NextDoor. When we joined NextDoor, only 4,000 Parker residents used the platform. Today, more than 17,000 Parker residents are on Nextdoor.

The Parker Police Department YouTube Channel allows us to disseminate video to the public. The Department uses its YouTube channel to air public service announcements and surveillance videos to help with suspect identification. We also record press conferences and upload them to YouTube. This allows Parker residents to see press conferences in their entirety, not just the portion aired by local media and increases transparency.

In August of 2016, the Parker Police Department launched its first mobile app. In 2019, we are upgrading to MobilePD as our mobile app provider. Using a mobile app increases the accessibility and communication with the police department for Parker residents. Our new smartphone app will allow users to submit crime tips, ask a question, give feedback or read the latest PD news on their smartphone. In addition, users will find many other useful public safety tools aggregated on the app; crime maps, sex offender information, information on missing children and much more. We also have the ability to send push notifications to app users. The new app will allow users to customize the amount of information they would like to receive in push notifications. This will keep more people tuned in to our channel and increase communication. We anticipate Mobile PD will be active at the end of 2019 or beginning of 2020.
Training

The Police Department places high value on the training of our commissioned officers and civilian employees to maintain a superior level of competency in serving the residents of the Town of Parker.

In 2018, Parker Police Officers received more than 130 hours of training per officer, on average. These trainings included internal, external and in-service trainings. We conducted a survey of other metro police departments and the amount of training their officers received. In most cases, our officers received more than twice the amount of training time and in some cases three to four times more training. These numbers reinforce our commitment to have the most professional and well-trained Police Officers for the residents of Parker.

In-service training for commissioned officers consisted of a minimum of 40 hours, to include, but not limited to:
• 25 hours of Krav Maga, Taser, OC, PPE, Kick Stop, etc.
• 15 hours of driving
• 20 hours of firearms, not including qualification hours

All members of the Department are encouraged to attend additional training. These courses include basic classes, conferences and trainings, as well as more advanced certifications to include, but not limited to:
• Crime Prevention through Environmental Design
• Advanced Roadside Impaired Driving
• Advanced Accident Investigation / Accident Reconstruction
• Crisis Intervention for Officers and Telecommunicators
Support Services handles many of the support functions of the Police Department. Communications, Emergency Management, Police Explorers, Crime Scene and Property and Evidence are in the Support Services Division.

Evidence

The Evidence Section is comprised of five full-time staff members; two whom conduct crime scene investigations and perform laboratory work, one who manages all warehouse evidence and property, one manager and an administrative assistant. All members of the Evidence Section contribute to ensuring approximately 59,000 items of property and evidence housed within the warehouse, are preserved from the time submitted, through the investigation and analysis, to the time returned to the owner or disposed of in order to preserve the integrity of the evidence for the commissioned officers and courts of law. All movement of property and evidence is documented electronically to maintain the chain of custody. Crime Scene Investigators are on-call, 24 hours a day to process crime scenes and assist commissioned officers in the packaging and transport of evidence. These services are not only provided to the Town of Parker, but also to the City of Lone Tree through an Intergovernmental Agreement. In 2014, the Evidence Section completed a thorough review of standards and procedures under the eyes of the International Association of Property and Evidence (IAPE). The IAPE accreditation reviews the standards, documentation, procedures, and actions related to industry best practices. Among only a handful of other agencies, the Evidence Section earned accreditation. In 2017, the Evidence Section achieved reaccreditation; the first agency in the nation to do so successfully! Currently, there are just two agencies nationwide to successfully pass reaccreditation standards. In 2018, the annual review continued to meet and exceed IAPE standards. The dedicated members of the Evidence Section earned their recognition and serve as leaders in the nation for excellent property and evidence management in the most efficient, state-of-the-art, professional manner.

Records

The Records Section is responsible for distributing and maintaining all police reports written by the Department including traffic accidents, incidents, criminal reports and statistical reports. Each day, Records Technicians process and disseminate all incoming information and reports that are entered in the department’s Records Management System (RMS), as well as enter citations that are written by officers. Reports are retained in the RMS following the retention guidelines set by the State of Colorado and adopted by the Town of Parker. The Records Section is also responsible for submitting NIBRS (National Incident Based Reporting System) statistics to the State of Colorado and the Federal government. All public and other law enforcement records requests are received by the Records Section and handled according to the Colorado Criminal Justice Records Act.
Communications

The Communications Center provides 24-hour emergency services to the residents of Parker and Lone Tree. The staff is trained to handle numerous emergencies and non-emergencies that are called in to the police department every day. They utilize multitasking skills by monitoring up to ten computer screens, while answering multiple incoming phone calls and transmitting over the radio simultaneously.

- Parker and Lone Tree Police combined their Communications Center on January 1, 2006
- In 2018, the Communications Center handled 147,328 calls for service by way of telephone:
  - Roughly 840 of those calls were 9-1-1 hang ups.
  - Voice Over Internet Protocol (VoIP) calls to 9-1-1: 1,474
  - Cell phone calls to 9-1-1: 12,250
  - Landline calls to 9-1-1: 2,425
- Communications Technicians answered 9-1-1 calls within 4 seconds
The Office of Emergency Management is tasked with preventing, preparing for, responding to and recovering from large-scale emergencies and disasters. This is accomplished through the development of programs that focus on preparation, education and coordination of emergency response within the Town of Parker.

The Office of Emergency Management this year completed a complete review and revision of the Parker Emergency Operations Plan. This plan constitutes the foundation on which emergency management prepares, responds and recovers before, during, and after a disaster. The latest best practices in emergency management were utilized during the process with support from all town departments and local area first responder agencies. The updated EOP will allow the Office of Emergency Management, Parker Police Department and other town departments to provide more efficient services of which support overall community resiliency.

The Office of Emergency Management in coordination of the Parker Police Department Communication Center, completed certification as a "Storm Ready Community" from the National Weather Service. The Storm Ready program provides a "grassroots" approach to help communities develop plans and notification systems to handle all type of extreme weather- from tornadoes to winter storms in order to save lives and reduce property damage to communities.

The Office of Emergency Management has hosted several community training classes for town residents. These include “Weather Spotter” training classes aimed at increasing citizens’ awareness and safety around severe weather in Colorado. Additionally, several community “Be Ready” classes were held to promote general personal preparedness, and resiliency to natural and man-made disasters in the community.
CONTACT INFO

18600 E. Lincoln Meadows Parkway
Parker, Colorado 80134
Phone: 303.841.9800
Email: police@parkeronline.org

www.parkerpolice.org

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